

Multi-jurisdiction Payroll Withholding: Leveraging Technology

Nishant Mittal
Co-founder, Monaeo
nishant@monaeo.com
949.468.7885





Travel creates compliance issues

CORPORATE TAX

- Nexus / Permanent establishment
- Corp. tax apportionment
- Sales tax collation
- BEPS / Transfer pricing

CORPORATE PAYROLL

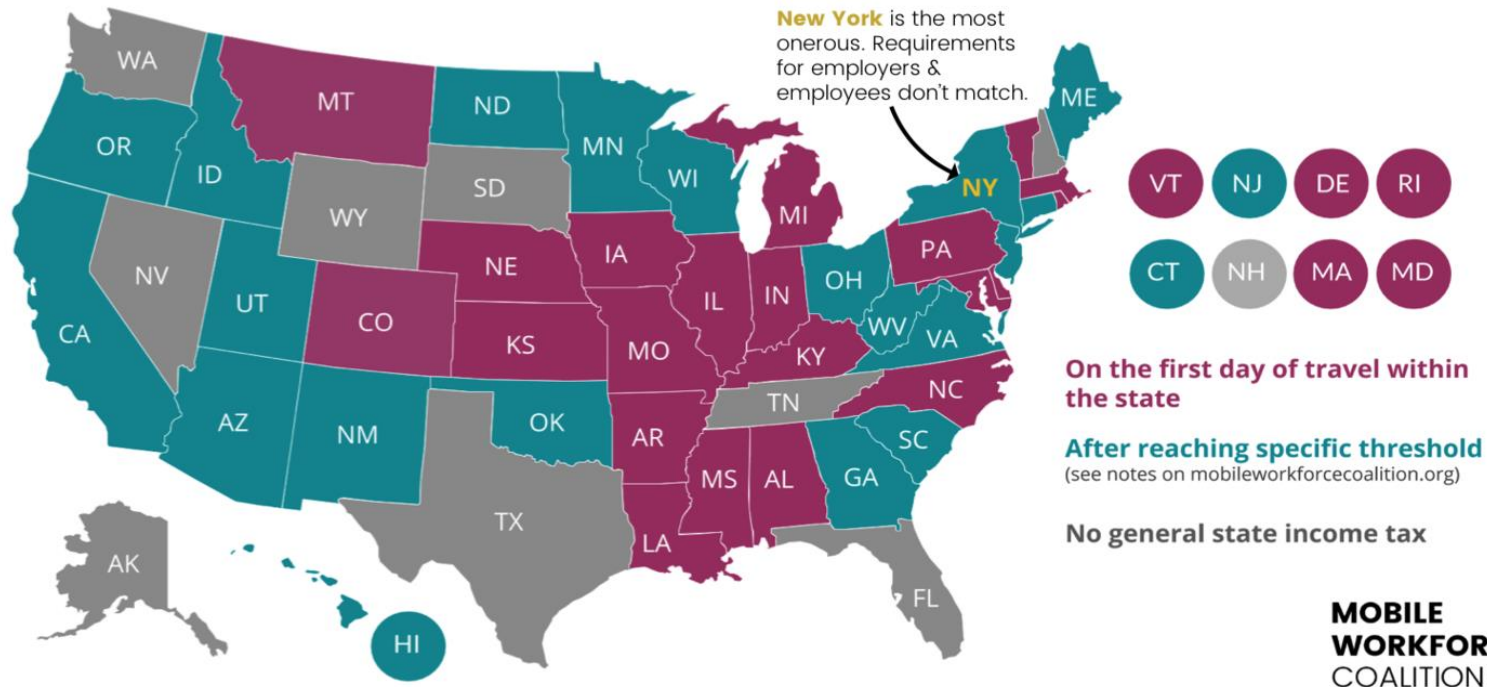
- Payroll withholding
- Deferred compensation
- Stock compensation

HR / MOBILITY

- Compensation + benefits
- Talent strategy
- Resource staffing + allocation

COMPLIANCE / RISK

- Compliance exposures
- Penalties and interest
- Reputational risk



More than half of the states that have a personal income tax require employers to withhold tax from a nonresident employee's wages beginning with the *first day* the nonresident employee travels to the state for business purposes (maroon states on the map above). Other personal income tax states provide for a threshold before requiring tax withholding for nonresident employees (teal states).

Please note that this map only covers *withholding*--many states have different (and usually lower) standards for imposing tax on nonresidents (that is, the employee may owe tax even where the employer is not required to withhold tax). Map also does not include reciprocal agreements.

**NY withholding
audit risk is
growing.**

395

NY payroll withholding audits in 2015

150%

Audit \$ collected in 2015 vs. 2014

<30%

Companies effectively managing business travel risks

Source: NYS FOIL; EY+BBNA survey

NY Case Study

- NY-based company
- ~4000 employees nationwide
- NYS **audit** years 2010 to 2012; expands into 2014 and 2015 during audit
- Audit method: 2012 test year
- Total audit bill - \$5,000,000!



NYS \$5MM calculation

- Identify employees making more than \$500K without NY withholding
- 95 total employees identified
- Requested all 2012 T&E data for 1 out of 5 of these employees
- Estimated \$144K due for those 20 employees
- \$1.9m in wages paid to these 20, creating a 0.00769 error rate
- \$65m in wages paid to other 75 employees in the >\$500K test
- \$507K in tax due for test year 2012
- Error rate, extra 5x tax = \$3.3m, plus penalty and interest!
- **Total bill: \$5,000,000!!**

The Taxpayer Challenge

- Enter, Bob the Controller who is at the center of the company's audit effort
- Issues with the 20 employees
 - Day-by-day for each, non-work days, travel not count, etc.
 - 14 day exclusion?
 - Training days?
- Expanding the Test
 - Let's look at all 95
 - Hired 3 temps for several weeks to do 2012 "day counts" manually!
 - Calculated reduced error rate & total liability
 - Tons of effort, man hours, etc.

The Settlement

- Auditors threatened to do an audit of the 95 employees!
- Tax payer hired a prominent law firm that specializes in multi-state controversy cases
- Reached a negotiated resolution
- Policy, process and technology solution for ongoing compliance part of settlement

Technology unlocks power of data



Streamlines processes | Increased visibility | Proactive compliance | Peace of Mind



Make your concur data work for you.



- ✓ Early alerts
- ✓ Automated payroll
- ✓ Maps and reports
- ✓ Audit defense



Travel Profile Get - Elements Returned

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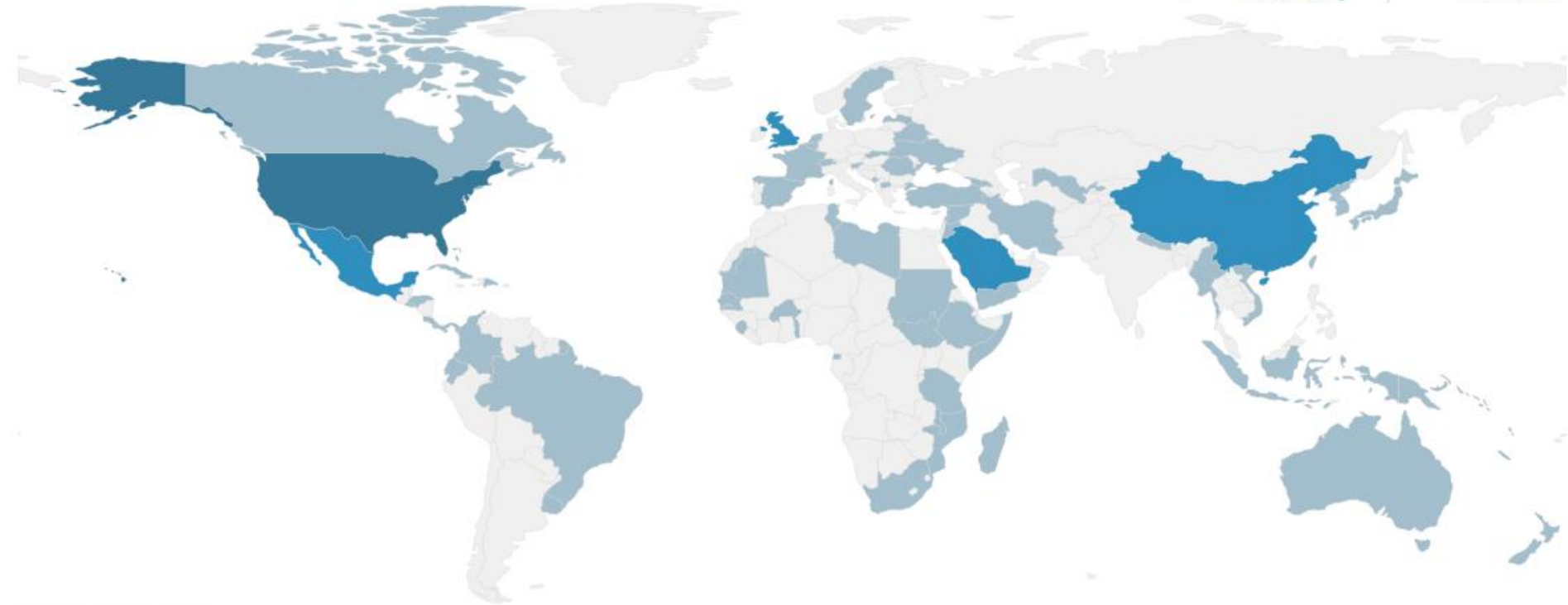
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16882	2/2/16	IL	IL	selected	expense	Expense in IL on 2016 US	5811136	16882			Marketing Tri	Meals - Travel Self
16882	2/2/16	IL	IL	selected	expense	Expense in IL on 2016 US	5811136	16882			cabs to/from	Local Trans Metro North/Taxi/Tra
16882	2/2/16	IL	GA	non_candidate	expense	Expense in GA on 2016 US	5811136	16882				Airfare
16882	2/2/16	IL	CA	non_candidate	expense	Expense in CA on 2016 US	5811136	16882			cabs to/from	Car Service
16882	2/2/16	IL	MN	late_arrival	travel_arrival	Flight EHENSL[1] from	16882	EHENSL	1	MDW	MSP	
16882	2/2/16	IL	MN	late_arrival	travel_stay	TravelStay in MN from	16882	EHENSL	1	MDW	MSP	
16882	2/2/16	IL	IL	selected	departure	Flight EHENSL[1] from	16882	EHENSL	1	MDW	MSP	
16882	2/2/16	IL	MN	late_arrival	hotel	Hotel in MN from 2016	16882	MSP		2016-02-03T00:00:00		STEFFEK/AMY M
16882	2/2/16	IL	CA	non_candidate	expense	Expense in CA on 2016 US	5811136	16882			cabs to/from	Car Service
18117	1/11/16	WI	WI	selected	travel_arrival	Flight FWQABP[1] from	18117	FWQABP	1	BOS	MKE	
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18117	1/11/16	WI	MN	late_arrival	expense	Expense in MN on 2016	US	2411135	18117		Client Meeting	Local Trans Metro North/Taxi/Tra
18117	1/11/16	WI	OK	non_candidate	expense	Expense in OK on 2016	US	2411135	18117		Client Meeting	Airfare
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3292	3/6/16	VA	NYC	candidate	departure	Flight AVEHGI[1] from	3292	AVEHGI	1	LGA	DCA	

Global

475
Employees
were traveling

99
Locations
were visited



OVERALL VISIT FOOTPRINT

Global United States



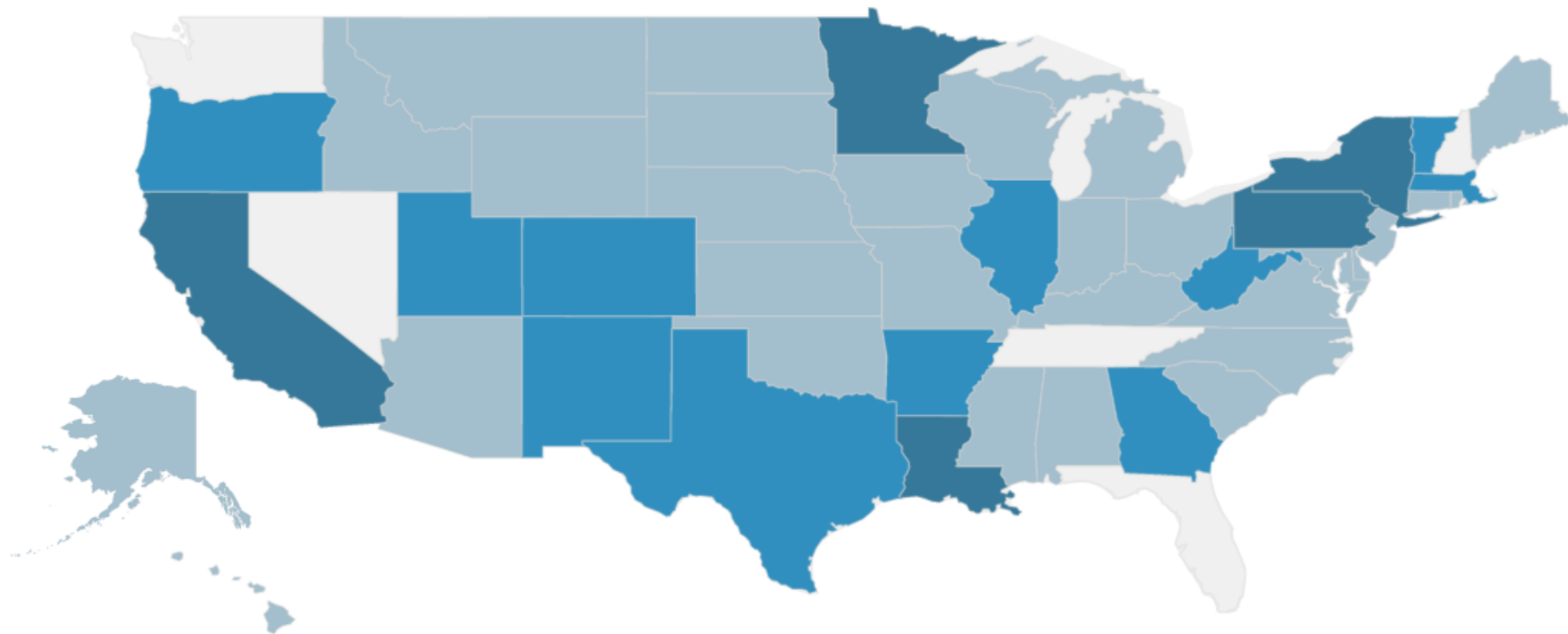
United States

289

Employees
were traveling

49

Locations
were visited



OVERALL VISIT FOOTPRINT



Global

United States

Employees

Page 1 of 5 >

 FIND EMPLOYEE














NY

116


Employees
with withholding

☐ ...in non-domicile
locations

☐ ...in domicile
locations only

ID	NAME	DOMICILE	TOTAL WORK DAYS	DAYS MISSED	WORK DAYS IN LOCATION	YTD DAYS SPENT
 11407779	Goyette, Taya	CA	261	7	90	90
 17939648	Wisozk, Aliza	CA	261	6	79	79
 16390772	Altenwerth, Rosanna	AR	261	3	77	77
 13643488	Conroy, Leone	CA	261	6	77	77
 15911589	Muller, Tyson	AR	261	7	76	76
 17112912	Halvorson, Braeden	CO	261	4	76	76
 10529023	Dickinson, Irwin	AL	261	4	75	75
 15660659	Hagenes, Yasmeen	CA	261	6	74	74
 15805384	Dickens, Nicholas	CA	261	10	73	73
 17337866	Schumm, Amie	AL	261	6	72	72
 14718983	Kreiger, Dasia	AR	261	7	72	72
 14035603	Koelpin, Blanca	CO	261	6	71	71
 11548313	Jenkins, Emil	DC	261	7	70	70



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 11407779	Goyette, Taya
 17939648	Wisozk, Aliza
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 13643488	Conroy, Leone
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 10529023	Dickinson, Irwin
 15660659	Hagenes, Yasmeen
 15805384	Dickens, Nicholas
 17337866	Schumm, Amie
 14718983	Kreiger, Dasia
 14035603	Koelpin, Blanca
 11548313	Jenkins, Emil
 19426204	Brekke, Chet
 14728619	Kuhn, Jaron

Goyette, Taya

ID# 11407779 / Activated Aug 31, 2014

Email t.goyette3217@example.com / Mobile 15552653821

Data health 96% Location capture Active Mode laptop

Domicile California, USA

< [JAN 1](#) — [DEC 31, 2015](#) >


Withholding

CA 67.43%

California, USA

59

Withholding days in California, USA
(your home/assigned location)



+

9

Exempt days
(regardless of location)

+

7

Days with unknown
locations

+

101

Days in locations where limits were not reached

176

Total days for CA

÷

261

Days in this pay period

NY 27%

70 withholding days

PA 6%

15 withholding days



Thank you

Nishant Mittal
Co-Founder, Monaeo

www.monaeo.com
nishant@monaeo.com
949.468.7885

HNTB



7-ELEVEN®

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